

Г 01, 02, 03,06;

Supplemental Services - 10% discount

CODE

SEAL (Signature of the Customer)

**AGREEMENT FOR THE PROVISION OF THE OUTPATENT, DENTAL, AMBULANCE
AND DOMICILIARY CARE SERVICES BY MEDICINA JOINT STOCK COMPANY**

(LEGAL ENTITIES)

Moscow

« ___ » _____ 20__

Open Joint Stock Company Medicina, hereinafter referred to as the “Company”, acting pursuant to License No. LO-77-01-007145 dated November 26, 2013, issued by the Healthcare Department of Moscow, represented by Deputy Director of Medical Service for Information Support, O.D. Antonova, acting pursuant to the Power of Attorney dated _____, for the one party,

and _____, hereinafter referred to as the “Customer”,
represented by _____, acting pursuant to _____, for the other part, entered into the following Agreement:

1. SUBJECT OF THE CONTRACT

1.1. The Customer hereby instructs and Medicina JSC assumes the obligations to provide ambulance, outpatient and hospital, dental health services and domiciliary care to the employees of the Customer and members of their families, specified in Annex 1 - Clients List – hereto, hereinafter referred to as the “Clients”.

2. OBLIGATIONS OF THE PARTIES

2.1. The Customer shall:

2.1.1. Make the Clients aware of Annex No. 5 - Information on the rules, terms and conditions for the provision of medical services by Medicina JSC.

2.1.2. Ensure timely payment of the total amount as set forth by Clauses 3.1 and 3.3 hereof.

2.1.3. Concurrently with the execution of this Agreement, deliver to the Company printed lists of Clients in alphabetical order who receive the services in accordance with this Agreement as specified by the Annex No. 1 (Clients List) with the following documents attached:

- certified copies of work record books of the Customer’s employees;
- copies of birth certificates, marriage certificates and other documents for family members of the Customer’s employees;
- confirmation from the Clients that they have read Terms and Conditions for medical services provision by Medicina JSC.
- consent to the personal data processing of the Clients;
- written confirmation of consent to disclose information on the state of health, which involve termination of this Agreement, and confirmation of having read Annex No. 4.

Refusal to give this consent shall form the ground for the Company to terminate medical services to the Clients, that failed providing and delivering this consent to the Company (Annex No. 4);

- certificate of registration of a Russian organization with the tax authority at its location in the territory of the Russian Federation;

- certificate on registration with the Unified State Register of Legal Entities;

- documents that authorize the right to sign (excerpt from the Articles of Association, a power of attorney issued to the signatory of this Agreement, an order of appointment);

- a document that authorizes a person to be responsible under the Agreement on behalf of the Customer (excerpt from the Articles of Association, a power of attorney, an order of appointment);

2.1.4. Make the Client aware of the terms and conditions of medical services provided at the clinic of the Company, advance appointment rules and other service provision rules of the Company, requirement to present a plastic pass card at the entrance and exit from the Medicina JSC clinic and requirement to present the pass card to the administrators to make an appointment to a doctor, and coming for an appointment to the specialty doctor.

2.2. The Company shall:

2.2.1. Provide the Clients with the access control cards, containing information about a client.

In case of loss, damage or theft of a pass card, change of a family name, incorrect information on the Client provided by the Customer or replacement of the Clients, a new pass card is issued for additional fee.

2.2.2. Provide the Customer with medical services 24 hours a day in the territory of Moscow within the Moscow Ring Road (MKAD) and the districts adjacent to MKAD (excluding Zelenograd and new areas, included in Moscow as of July 01, 2012), using specialized transport vehicles.

Telephone number for emergency care: (495) 229-00-03 (if provided according to the List of Services).

When the rapid response team is unavailable at the time of emergency call the patient may be referred to "03" emergency aid. The rapid response team will contact the patient to have the update on his/her state and to get to know about the necessity of such call.

Medical assistance provided outside the Moscow Ring Road, is subject to additional fee according to the Price List of the Company effective on the date of the medical assistance.

2.2.3. Provide domiciliary medical services by a doctor in the territory of Moscow within the Moscow Ring Road (MKAD) and the districts adjacent to MKAD (excluding Zelenograd and new areas, included in Moscow as of July 01, 2012), (if included in the List of Services).

Medical assistance provided outside the Moscow Ring Road, is subject to additional fee according to the Price List of the Company effective on the date of the medical assistance.

2.2.4. Provide required outpatient care for the Clients, based on the programs they are subscribed for (Lists of Services Provided by Medicina JSC), according to Annex No. 1 hereto.

The services shall be provided to patients in accordance with the Moscow City Medical Standards for Provision of Diagnostic Consultation Services to Adults pursuant to the Order of the Government of Moscow, Healthcare Committee dated March 22, 2000, No. 110.

2.2.5. Conduct periodic medical examination of the Clients as prescribed by the regulatory documents of the Ministry of Healthcare and Social Development of the Russian Federation in outpatient setting, (if covered by the List of Services).

2.2.6. When recommended by the specialists of the Company, engage for examination and consultations of the Customer's Clients doctors and candidates of medical sciences.

2.2.7. Give the Client the right to change the attending physician once for good reason and (for female patients) the right to change the primary care gynecologist for one time. For this purpose the Client should file the application in the name of the Director of Medical Service specifying the reason for the change of the attending physician. The application shall be considered within ten days.

2.2.8. Issue medical sick leave certificates and other medical documents of the corresponding form in accordance with the regulatory documents of the Ministry of Healthcare and Social Development of the Russian Federation.

2.2.9. The Agreement does not cover treatment of diseases specified in Annex No. 3 hereto - List of diseases inadvisable for conclusion of medical services contract or causing contract termination;

Should such diseases as oncological diseases, malignant tumors of lymphoid tissue, blood-forming tissue and similar tissues, benign epilepsy is diagnosed during effective term of the Agreement, the Agreement shall be valid till expiration hereof (and the services related to the diagnosis and treatment of this oncology disease are not provided).

2.2.10. Deliver to the client upon request detailed list of services provided and the cost thereof in accordance with the effective price list.

3. PRICES AND CALCULATIONS

3.1. The Parties have agreed on the prices for medical aid provided by the Company under the Agreement for one Client in accordance with the effective Price List

For the total amount of

3.2 The amount specified in p. 3.1 hereof shall be remitted by the Customer against an invoice as a lump sum to the account of the Company within 7 bank days from the date of the invoice.

When the said amounts are not transferred to the account of the Company within the specified time frame, the Company shall reserve the right to change the cost of such services.

3.3 The services outside the scope of this Agreement shall be paid for either by remitting the funds to the settlement account of the Company or by delivering the funds to the cash office of the Company in the amounts defined by effective laws, against an advance invoice before provision of medical services.

3.4. The prices defined in p. 3.1 of this Agreement shall not be subject to review by the Company and by the Customer during validity term of the Agreement, if applicable towards the Clients listed in Annex No. 1 - Clients List, in accordance with the terms and conditions of p. 3.2 hereof, and no payments are refunded, including in cases when Clients terminate their accession within validity term of the Agreement, unless the Parties agree otherwise.

The Parties hereby agree that if the cost of effectively provided services exceeds the cost of annual services under this Agreement by three times per Client (p. 3.1 hereof), the cost of services provided in excess of the three fold cost of the annual services, shall be paid as follows:

- the services listed in the annual services list are provided to the Client with a discount of 50% of the Price List, effective on the date of the service;

- the services, other than listed in the annual services list, are provided to the Client with a discount of 10% of the Price List, effective on the date of the service (but for the cost of precious metal for dental purposes);

The payment for medical services shall be 100% advance payment.

3.5. New Clients may be included for providing medical services to them during validity term of this Agreement via a supplemental agreement hereto, using relevant rates in accordance with the Price List effective on the date of a new agreement.

3.6. Replacement of Clients under effective agreements is not allowed.

4. EFFECTIVE TERM OF THE AGREEMENT

4.1. This Agreement becomes effective upon its execution by both Parties. The period of the provision of medical services under this Agreement shall start on “__” _____ 20__ and expire on “__” _____ 20__, including, but no earlier than the date when the payment (Article 3.2 of this Agreement) for medical services is credited to the account of Medicina JSC.

If the payment for medical services is credited to the account of Medicina JSC after the period for providing medical services starts, approved by the Parties in this clause, the Parties shall sign a supplement to this Agreement, setting a new period of medical services under this Agreement, taking into account the date when the payment was credited to Medicina JSC account.

4.2 The validity of this Agreement may be suspended due to circumstances beyond the Parties' control (force majeure, i.e. acts of government authorities and administration, hostilities, etc.).

4.3. This Agreement may be terminated before its expiration date:

4.3.1. By mutual consent of the Parties hereto.

4.3.2. In case of non-performance or improper performance of obligations under the Agreement assumed _____ by _____ the _____ Parties. In this case the affected Party shall notify the other Party in writing of relationship termination under the Agreement not later than 30 days giving the reason for such termination.

4.3.3. At the initiative of the Customer in relation to a Client, in case of an accident or a disease resulting in death of a Client. In this case the Parties shall settle payment against a verification statement no later than 15 days after termination of the Agreement.

5. SPECIAL PROVISIONS

5.1. This Agreement shall envisage pregnant women monitoring only up to eight weeks. After the eighth week of pregnancy the Agreement with regard to services provision to a specific Client shall be invalid.

5.2. The Company offers to all Clients, subscribed for the polyclinic services hereunder, an opportunity to use at an additional fee all services provided thereby, which are not covered by the cost of the Agreement, excluding the cost of precious metals for dental purposes at a discount of 10% of the cost stated in the Price List for the relevant type of services, applied by the Company on the date of medical service, and 20% for the inpatient services, excluding the cost of medicinal products. The discount shall not apply to contractual plans.

5.3. Schedules and urgent admission of the Clients to the hospital of the Company is provided under a separate agreement and requires an advance payment from the Customer. Advance Payment for inpatient treatment of the Customer shall be transferred before scheduled hospitalization of a Client against a letter on the hospitalization sent to the Company to bill an advance payment invoice, and against an advance payment invoice billed by the Company for the inpatient treatment, which is condition precedent to the hospitalization (based on the medical review).

5.4. Inpatient treatment, covering admission to Medicina JSC Clinic shall be executed by an instruction of an attending physician of the Company in case of medical indications as set forth by clause 5.3 hereof. Provision of outpatient care during inpatient treatment is suspended on medical indications in accordance with the Inpatient Treatment Regulations (Rules).

The services shall be provided to patients in accordance with the Moscow City Medical Standards for Provision of Diagnostic Consultation Services to Adults in case of inpatient treatment pursuant to the Order of the Government of Moscow, Healthcare Committee dated December 13, 1998, No. 686.

5.5. Where hospitalization for inpatient treatment of the Company is impossible, hospitalization to inpatient departments may be provided based on compulsory health insurance.

5.6. The Company has the resources to provide to the Customer's Clients services at the Department of Family Medicine from 15 years of age. Such services shall include:

- priority medical service;
- assigning of the Client to the attending physician;
- additional consultations of the specialists when the physician of the required specialty is not available at the polyclinic;
- home health care services by the personal physician;
- provision of home health care services: visit of the nurse, intramuscular injection and intravenous push administration for additional fee in accordance with the rates of the Company applicable on the date of such service provision;
- provision of all the necessary information on the departments of the polyclinic to the Client when contacting Family Medicine Department without contacting the front desk at the following tel.: (495) 995-11-33;
- an extended list of medical services (Annex No. 2 – List No. 3 of Outpatient Medical Services provided by Medicina JSC to the patients within one-year Family Medicine plan);

5.7. Form of payment for the services listed in point 5.3 of this Agreement, shall be approved in a separate letter about advance payment invoice or in an annex to this Agreement.

In the absence of the letter, payment against the invoice or the annex, these services shall only be provided for cash.

5.8. The Company may offer an option to the Client for transportation to the polyclinic or any other medical institution under an enhanced comfort conditions, provided that no medical indications exist, for additional fee according to the Price List of the Company applicable on the date of the call.

5.9. If it is impossible to arrange treatment in Russia, the Company, when the Client wishes so, may arrange processing of the relevant documents and selection of the medical institution of the required profile for treatment, including health resort treatment outside Russia. All expenses associated with the organization, preparation and treatment shall be paid by the Customer in full.

5.10. Infertility treatment, IVF (ICSI), and prenatal care require separate (specific) contracts.

6. CONFIDENTIALITY

6.1. In accordance with Articles 9 and 18 of the Federal Law No. 152-FZ of July 27, 2006 "On Personal Data", the Parties have agreed on the following:

6.1.1. The Parties undertake to ensure legitimate transfer of personal data to each other, which can be performed to meet their obligations under this Agreement. No later than the time of transfer of personal data the disclosing Party shall deliver to the receiving Party a confirmation that the personal data subjects whose personal data are transferred, were notified of the transfer and following processing of personal data, in the form of consent that allows to confirm fact of its receipt, or in the form of confirmation of the existence of the grounds referred to in points 2-11, part 1, Article 6, part 2, Article 10 and part 2, Article 11 of the Federal Law No. 152-FZ of July 27, 2006 "On Personal Data".

6.2. In accordance with Articles 7 of the Federal Law No. 152-FZ of July 27, 2006, "On Personal Data", the Parties have agreed on the following:

6.2.1. The Parties shall ensure confidentiality of the personal data transferred to each other for the performance of their obligations under this Agreement and in accordance with requirements of

Articles 7 of the Federal Law No. 152-FZ of July 27, 2006, "On Personal Data".

6.3. Confidential information under this Agreement shall be the following:

6.3.1. About the form and contents of the Agreement.

6.3.2. Cost of services provided by the Company.

6.3.3. Information on the Client diseases except for cases envisaged by the legislation.

6.3.4. The Parties agree to undertake confidentiality measures with regard to personal data and medical histories of the patient/patients when processing such information and undertake required measures to avoid disclosure of such information.

7. MISCELLANEOUS

7.1. Disputes and discrepancies that may arise in performance of this Agreement shall be settled by negotiations and the matters, which can not be settled in this manner, the interested Party may refer to the Arbitration Court of Moscow.

7.2. In all matters not expressly provided for herein, the Parties shall be governed by the applicable civil legislation of the Russian Federation.

7.3. All changes and amendments to this Agreement shall only be valid if made in writing and signed by the representatives of the Parties.

7.4. Any notice and communication sent with regard to modifications of this Agreement shall be made in writing and shall be deemed to have been duly filed, if sent by registered mail, by telegraph, telex, teletype, telefax or delivered in person to the addresses of the Parties specified hereunder.

7.5. This Agreement and the Annexes:

- **No. 1 - Clients List;**

- **No. 2* - in function of the chosen program;**

- **List No. 1 - Description of medical services provided by Medicina JSC for outpatient care services to patients under an annual plan;**

and/or List No. 2 of medical services provided by Medicina JSC for outpatient care services to patients under the pediatric annual plan;

- **and/or List No. 3 of medical services provided by Medicina JSC for outpatient care services to patients under the Family Medicine annual plan;**

- **"Standard" medical services program (outpatient care, including therapeutic and surgery dental assistance, without medical check-ups, without urgent medical assistance and home health care (except for physicians at home));**

- **and (or) Annex No. 61 - Description of medical services provided by Medicina JSC for outpatient care services to oncological patients under an annual plan;**

- **and/or List No. 62 of medical services provided by Medicina JSC for outpatient care services to oncological patients under the Family Medicine annual plan;**

- **No. 3 - List of Diseases Giving Rise to the Termination of the Agreement;**

- **No. 4 - Consent to disclose information on the state of health, which involve termination of this Agreement, and confirmation of having read the Terms and Conditions for medical services provision by Medicina JSC;**

- **No. 5 Information on the Terms and Conditions for provision of medical services by Medicina JSC.**

- **No. 6 - Consent to the personal data processing:**

- **No. 7 - Service agreement,**

hereto are integral parts hereof, drawn up in Russian in two copies, having equal legal force, one copy for each of the Parties.

7.6. The scope of medical services has been agreed with the Customer and encoded in its presence: 01 - ambulance, 02 - home visit of a general physician (pediatrician), 03 – polyclinic, 06 – dentistry, 10% discount for additional services of the polyclinic, other than included in the Agreement price, except for the cost of precious metals in dentistry and contractual plans and 20% discount of the treatment invoice at the Inpatient Department (medicinal products not included).

The Customer was made aware and has read the Price List of Medicina JSC for Medical Care, with the text of this Agreement and Annexes hereto Nos. 1, 2, 3, 4, 5, 6, and 7.

(signature of the Customer)

8. ADDRESSES AND BANK DETAILS OF THE PARTIES

THE COMPANY:

Medicina Open Joint-Stock Company
TIN 7729058330
Address: 10, 2nd Tverskoy-Yamskoy lane, Moscow 125047
Tel.: (499) 250-91-90, Fax: (499) 250-91-80, (499) 250-47-07
Settlement account number: 40702810700010221869
with ZAO UniCredit Bank, Moscow
Correspondent account number: 30101810300000000545
KPP 771001001
BIC 044525545
OKPO code 11234965
OKVED code 85.12
Tel.: 995-00-88 (Contract Department)

THE CUSTOMER:

Registered address: _____

Actual address: _____

Details:

Tel.:

Fax: _____

ON BEHALF OF THE COMPANY:

ON BEHALF OF THE CUSTOMER:

**Deputy Director of Medical Service for
Service and Information Support**

_____ **O.D. Antonova**

SEAL

_____ / _____ /

SEAL

Supplemental Services - 10% discount

Annex No. 1
to the Agreement dated _____
for Provision of Ambulance, Outpatient Medical
Services by Medicina JSC between Medicina JSC and

Postal address: _____

Full name of the person responsible for medical services:
(based on) _____

Tel. (home): _____

cell phone: _____

This Agreement expires on: _____ 20__

CLIENTS LIST

No.	Full name	Date, month and year of birth	Home address, telephone number*	Position of employee/family member (according to the employee instruction, personal identification documents for a family member)	Scope of medical service
1.					
2.					
3.					
4.					
5.					
6.					
7.					
8.					
9.					
10.					
11.					

TOTAL: _____ persons.

*Refusal to provide own telephone number makes the Customer solely responsible for any effects resulting therefrom.

_____ (signature of the Customer)

WHEN PAID UP, THE PAYMENT ORDER SHALL BE SENT

AT THE FAX:

(499) 250-90-17

ON BEHALF OF THE COMPANY:
**Deputy Director of Medical Service for
Service and Information Support**

ON BEHALF OF THE CUSTOMER:

_____ **O.D. Antonova**

SEAL

_____ / _____ /

SEAL

Annex No. 3
to the Agreement dated _____
for Provision of Ambulance, Outpatient Medical
Services by Medicina JSC

LIST

of diseases inadvisable for conclusion of medical services contract and causing termination of medical services provided to the Client of the Customer

1. Sexually transmitted diseases (syphilis, chancroid, gonorrhea).
2. HIV-infection.
3. Renal insufficiency, 3rd stage.
4. Liver insufficiency.
5. Debilitating inherited diseases. Congenital malformations. Birth defects.
6. Oncologic diseases, pre-existed (condition that existed before the contract became effective).

7. Malignant neoplasm of lymphatic, blood and other systems.
8. Occupational disease.
9. Tuberculosis, sarcoidosis, cystic fibrosis.
10. Acute and chronic radiation sickness.
11. Mental (psychiatry) disease and somatic diseases complicating psychiatry disease.
12. Epilepsy, demyelinating nervous system disease.
13. Alcoholism, drug addiction, toxicomania.
14. Pulmonary infection caused by Mycobacterium.
15. Cutaneous infection caused by Mycobacterium.
16. Infection with Mycobacterium, unspecified.
17. Leprosy.

Comment: 1. Infertility treatment, IVF (ICSI), and prenatal care require separate (specific) contracts.
2. Should such diseases as oncological diseases, malignant tumors of lymphoid tissue, blood-forming tissue and similar tissues, benign epilepsy is diagnosed during effective term of the Agreement, the Agreement shall be valid till expiration hereof (and the services related to the diagnosis and treatment of this oncology disease are not provided).

ON BEHALF OF THE COMPANY:
Deputy Director of Medical Service for
Service and Information Support

ON BEHALF OF THE CUSTOMER:

SEAL

O.D. Antonova

_____/_____/_____
SEAL

Annex No. 4
to the Agreement dated _____
for Provision of Ambulance, Outpatient Medical
Services by Medicina JSC

F 01,02, 03, 06;

CONSENT

to disclose information on the state of health, which involve termination of this Agreement, and confirmation of having read the Terms and Conditions for medical services provision by Medicina JSC

This is to confirm consent of the Clients with the disclosure of information to the Customer on the state of health, which involve termination of this Agreement, and confirmation of the Clients for having read the Terms and Conditions for medical services provision by Medicina JSC.

Refusal to give this consent shall form the ground for the Company to terminate medical services to the Clients, that failed providing and delivering this consent to the Company.

CLIENTS LIST

No.	Full name	Signature herein shall confirm awareness of the terms and conditions for medical services provision by the Company, and consent with the disclosure of information on the state of health, which involves termination of this Agreement.
1.		
2.		
3.		
4.		
5.		
6.		
7.		
8.		
9.		
10.		
11.		

TOTAL: _____ persons.

ON BEHALF OF THE COMPANY:

ON BEHALF OF THE CUSTOMER:

**Deputy Director of Medical Service for
Service and Information Support**

_____ **O.D. Antonova** _____ / _____ /

SEAL

SEAL

INFORMATION ON

Terms and Conditions for medical services provision by Medicina JSC

When undergoing treatment at Medicina JSC please note as follows:

1. Highly qualified medical care is rendered in accordance with the Medical and economic standards (MES). Patients are offered a sufficient range of diagnostic and treatment programs allowing to ensure the provision of high quality diagnostics and treatment at a level comparable to the best world standards.

2. All research activities are carried out only in accordance with the doctor's instructions when there is a referral form valid within 1 month from the date of its receipt.

3. When visiting the Clinic, please provide your personal access card. Access cards are not transferable to third parties.

4. Health screening is conducted during the effective term of the Agreement and the patients are invited by phone. In order to undergo the health screening and to be able to contact the patient easily the patients should provide their contact phone number (by calling (495) 995-00-33 after the pass card to the clinic is issued).

5. Neighbourhood servicing principle (as regards therapeutics, pediatrics and gynecology) allows changing a neighbourhood physician once during the Contract's validity period based on the patient's wish and written application. The application is processed by the administrators at the Clinic. The application in a free form may be sent by fax: (499) 250-91-80 or E-mail at contact@medicina.ru;

6. Under the Agreement signed by the Administrator or a specialist of the Contract (Sales) Department (Annex No. 7) patients of Medicina JSC are entitled to:

- receive results of laboratory research by E-mail;
- review the following, using the terminals in the building of the clinic:
 - personal history of visits to Medicina JSC;
 - results of laboratory and diagnostics research;
 - administrations and instructions of doctors of the clinic;
- receive SMS reminders about appointments with a specialists or medical tests, notifications on the results of research being ready;
- receive results of medical tests by phone or in hard copy by using a code word;
- receive SMS about account status with reference to treatment in the Inpatient Department of Medicina JSC;
- receive information via an interactive system in a ward, while staying in the Inpatient Department;
- allow relatives and close people use the funds, advanced for one-off medical services;
- contact attending physician by Skype.

7. Patients are admitted by preliminary appointment (except for ultrasonic research, clinical diagnostic laboratory and trauma section). Late arrival shall be deemed coming for an appointment or diagnostic research 10 minutes later than the scheduled time. If you are late for more than 10 minutes, you are given the opportunity to wait for the appointment at the nearest possible time.

8. Maximum waiting time with regard to appointments with specialists and diagnostic research by appointment is 20 minutes (provided that patients arrive on time and there are no emergencies during appointments).

9. If necessary, you can cancel or reschedule your visit to the Clinic by phone at (495) 995-00-33 (we would highly appreciate it if you could let us know in advance).

10. You can reach our ambulance 24 HOURS A DAY at (495) 229-00-03. When the rapid response team is unavailable at the time of the emergency call the patient may be referred to "03" emergency aid. The rapid response team will contact the patient to have the update on his/her state and to get to know about the necessity of such call.

11. Therapeutic and pediatric domiciliary care:

- calling for home visit of a general physician - 24 hours a day (if a physician is called in after 3 p.m., his visit will be on the next business day);
- calling for home visit of a pediatrician - on weekdays from 08:00 a.m. till 12:00 a.m. (at any other times an ambulance should be called);

12. To get in contact with your attending physician please call our inquiry office: at +7 (495) 995-00-33 and communicate your request with the administrator leaving your contact details. Physician will contact a patient after reception.

13. For further queries regarding the quality of services provided by Medicina JSC you can:

- call (495) 995-00-33;
- contact personally Head Physicians of the Clinic Departments;
- contact personally the Head of the Medical Service and his Deputies (10 floor, Office 4);
- send us a letter to the Clinic's address: 10, 2nd Tverskoy-Yamskoy pereulok, Moscow 125047
- send us an E-mail at: contact@medicina.ru;
- leave your comments in "Leave your feedback" section at our web page www.medicina.ru.

14. Working hours:

Monday to Friday: 8 am to 9 pm Massage and cosmetic services: till 10 pm

Saturday: 9 am to 7 pm

The following offices are open on Sundays: general physician of the day; physiotherapy, Clinicodiagnostic laboratory - from 9:00 a.m. till 3:00 p.m.; Cosmetology Department - till 6:00 p.m.

Traumatology – 24/7 from 8 am till 10 pm.

15. Ambulance, Magnetic Resonance Imaging, Ultrasound research, Traumatology, X-ray-cardiology, Clinical and diagnostic laboratory and the Inpatient Facility – 24 HOURS A DAY.

16. When visiting the Clinic it is strictly prohibited to:

- bring highly inflammable liquids and flammable liquids;
- use open fire (matches and lighter);
- smoke in all areas of the Clinic (a smoking area is located at the entrance)

17. Telephone:

Information Service - (495) 995-00-33 (multichannel)
Ambulance dispatcher - (495) 229-00-03
Physician house call (domiciliary care) - (495) 229-00-03
Traumatology - (499) 251-52-97
- Inpatient hospitalization - (499) 251-82-23

18. This is to confirm that the Terms and Conditions for medical services provision by Medicina JSC were read and understood by the Clients in accordance with the List (Annex No. 1).

ON BEHALF OF THE COMPANY:

ON BEHALF OF THE CUSTOMER:

**Deputy Director of Medical Service for
Service and Information Support**

_____ **O.D. Antonova** _____ / _____ /

SEAL

SEAL